**PRACTICE PARTICIPATION MEETING MINUTES**

**Monday 10th June 2019**

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| **Name** | **Initials** | **Attended** | **Apology** |
| Gill Wright (PM) | GW | BD21301_ |  |
| Eileen Day (Reception/Admin) | ED | BD21301_ |  |
| Brenda Bartlett (Patient) | BB |  | BD21301_ |
| Rebecca Clark (Patient) - Chair | RC | BD21301_ |  |
| Brenda Potter (Patient) | BP | BD21301_ |  |
| Roger Sweet (Patient) | RS |  | BD21301_ |
| Zena-Marie Sherman (Patient) - Secretary | ZS | BD21301_ |  |
| Lara Akpojiyovwi (Patient) | LA |  | BD21301_ |
| Judith Bryan (Patient) | JB |  | BD21301_ |
| Nicola Clark (Patient) | NC |  | BD21301_ |
| Kenneth Smith (Patient) | KS |  | BD21301_ |
| David Smith (Patient) | DS |  | BD21301_ |
| Ian Parkin (Patient) | IP | BD21301_ |  |
| Joanna Clark (Patient) | JC | BD21301_ |  |
| James Legg (Patient) | JL | BD21301_ |  |

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| **No.** | **Item** |
| **1** | **Welcome & Apologies**   * As noted above |
| **2** | Minutes of the last meeting agreed as accurate. Copies emailed and given to group. |
| **3** | No actions from last meeting |
| **4** | **NHS APP**   * GW informed the group that the NHS app went live in Southwark on 6th May and is available to download onto your smartphone. * The NHS App is for people aged 13 and over who are registered with a connected GP surgery and patients do not need to have a link key like they did in the past with patient access. A new login called NHS login is required and a registration process where you enter, via the app, your demographics, and upload photo ID and create a short video of yourself on your smartphone for verification purposes. Verification is completed centrally by NHS Digital and should be completed within two hours. GW handed out the leaflet and demonstrated the App on a smartphone. |
| **5** | **Primary Care Networks**   * GW explained that all practices in the north of Southwark are members of the GP Federation QHS (Quality Health Solutions) and continue to work alongside the LMC and the CCG to deliver the new Primary Care Network from 1st July 2019. * Primary Care Networks have been set up to meet the needs of the population growth and people living longer and living with long term conditions such as diabetes and heart disease, or with mental health issues who may need to access their local health services more often. * The NHS Plans for 2018-19 has set Clinical commissioning groups to encourage every practice to be part of a local primary care network and this will be based on GP registered lists serving approximately 30,000 to 50,000 patients. They should be small enough to provide the personal care valued by both patients and GPs, but large enough to have better collaboration between practices and others in the local health and social care system. |
| **6** | **Practice Merger**   * GW updated the group on the situation regarding the merger. One of the practices at the Borough Medical Centre is unhappy around the process of the merger and has lodged objections with the CCG. We are awaiting official communication from the CCG on the final decision going forward. This information will be communicated to all patients in due course. |
| **7** | **Commissioning Update**   * The CCG Operating Plan is an assurance document which sets out how the CCG plans to improve the health and wellbeing of people living in our borough by meeting mandatory requirements set by NHS England. |
| **8** | **NAPP** Bulletin/Virtual PPG Group  The latest NAPP bulletin and was given to PPG members.  The E-bulletin for May was distributed to the group. All previous bulletins can  be found at the following website: [http://www.napp.org.uk/latestebulletins.html](https://web.nhs.net/OWA/redir.aspx?SURL=m8Ij5U_sYu9dgwHns61yifMLMfwjO3A3UdFYBnki3inh4BOajjrSCGgAdAB0AHAAOgAvAC8AdwB3AHcALgBuAGEAcABwAC4AbwByAGcALgB1AGsALwBsAGEAdABlAHMAdABlAGIAdQBsAGwAZQB0AGkAbgBzAC4AaAB0AG0AbAA.&URL=http%3a%2f%2fwww.napp.org.uk%2flatestebulletins.html)  RC is checking with NAPP on how to start up a Blackfriars Virtual Group. Would like  to set up a questionnaire on surveymonkey. |
| **9** | * **Patient feedback** * **FFT in March = 68 responses; 50 extremely likely; 14 likely; 1 neither likely or unlikely, 2 Unlikely, 1 extremely unlikely, 0 Don’t know** * **FFT in April = 59 responses; 40 extremely likely; 12 likely; 3 neither likely or unlikely, 2 extremely unlikely, 2 Unlikely; 0 don’t know** * **FFT in May = 47 responses, 34 extremely likely; 9 likely; 0 neither likely or unlikely; 3 unlikely; 1 extremely unlikely; 0 don’t know** |
| **10** | **AoB**  RC asked about an update on the potential retirement of Dr Chudha as this question has been asked by many of the group and other patients.  GW stated that Dr Chudha has slowly been winding down at the surgery for the last year or so and is now only helping the practice out by working the extended hours on a Tuesday evening until we can find a replacement. This is a short session from 6:30pm – 8pm. So we need to advise patients that they must begin to make appointments with other doctors as we don’t know how much longer Dr Chudha will be working with us**.** |

**Proposed Date of next meeting:– Monday 9th September 2019**