**PRACTICE PARTICIPATION MEETING MINUTES**

**Monday 13th March 2017**

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| **Name**  | **Initials** | **Attended** | **Apology** |
| Gill Wright (PM) | GW | BD21301_ |  |
| Eileen Day (Reception/Admin) | ED | BD21301_ |  |
| Brenda Bartlett (Patient) | BB | BD21301_ |  |
| Rebecca Clark (Patient) - Chair | RC | BD21301_ (Virtual) |  |
| Stella O’Brien (Patient) - Second | SO |  | BD21301_ |
| Roger Sweet (Patient)  | RS | BD21301_ (Virtual) |  |
| Zena-Marie Sherman (Patient) - Secretary | ZS |  BD21301_ (Virtual)  |  |
| Lara Akpojiyovwi (Patient) | LA |  | BD21301_ |
| Judith Bryan (Patient) | JB |  |  BD21301_ |
| Dr Kate Love (Patient) | KL |  | BD21301_ |
| Paul Flaherty (Patient) | PF |  | BD21301_ |
| Deirdre Beecher (Patient) | DB |  | BD21301_ |
| Goran Lukic (Patient) | GL |  | BD21301_ |
| Ian Parkin (Patient) | IP |  | BD21301_ |

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| **No.** | **Item** |
| **1** |  **Welcome & Apologies*** As noted above
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| **2** | Minutes of the last meeting agreed as accurate. Copies emailed and given to group. |
| **3** | No actions from last meeting |
| **4** | **Patient Online Access Update*** From recent CCG figures the practice has attained 14% of the practice population who have an account to use online services.
* GW emphasised the usefulness of patient’s booking their own appointments, ordering repeat prescriptions and reviewing their test results.
* It has been recommended that practices should not offer online access to parents for patients under 16 years on a routine basis at the current time apart from exceptional circumstances.
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| **5** |  **Minor Eye Conditions Scheme*** MECS stands for Minor Eye Conditions Service. It is a NHS funded service for all patients registered with a GP within Lambeth, Lewisham & Southwark to access NHS treatment for a range of eye conditions. Instead of having to visit hospital for treatment, patients can be seen by highly trained optometrists based in a local optician’s practice. Patients are usually seen by an Optometrist within 48 hours.
* No referral form is necessary and patients are able to self-refer.
* A patient information leaflet is currently being developed and will be distributed to practices shortly.
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| **6** | **Commissioning Update**Service in the spotlight is the Community Podiatry ServiceThe Community Podiatry (foot health) clinics offer a range of services to assess, treat and advise people on any foot condition. Treatment is provided through individual care plans and carried out in the community health clinics. The community podiatry team work closely with diabetic, rheumatology and orthopaedic service at Guy’s and St Thomas’ NHS Foundation Trust (GSTT) as well as with district nursing teams in the community.Patients can be seen at the following practices:1. Artesian Health Centre - 137-138 Grange Road SE1 3GF
2. Gaumont House Surgery – 153 Peckham High Street SE15 5SL
3. Townley Road Clinic – 121 Townley Road SE22 8SW
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| **6** |  **NAPP**  GW printed the latest NAPP bulletin and was given to PPG members.  The E-bulletin for January was distributed to the group. All previous bulletins can  be found at the following website: [http://www.napp.org.uk/latestebulletins.html](https://web.nhs.net/OWA/redir.aspx?SURL=m8Ij5U_sYu9dgwHns61yifMLMfwjO3A3UdFYBnki3inh4BOajjrSCGgAdAB0AHAAOgAvAC8AdwB3AHcALgBuAGEAcABwAC4AbwByAGcALgB1AGsALwBsAGEAdABlAHMAdABlAGIAdQBsAGwAZQB0AGkAbgBzAC4AaAB0AG0AbAA.&URL=http%3a%2f%2fwww.napp.org.uk%2flatestebulletins.html) |
| **7** | * **Patient feedback**
* **FFT in December = 144 responses; 92 extremely likely; 41 likely; 5 neither likely or unlikely, 4 Unlikely, 2 extremely unlikely, 0 Don’t know**
* **FFT in January = 137 responses; 101 extremely likely; 33 likely; 10 neither likely or unlikely, 1 extremely unlikely, 4 Unlikely, 0 don’t know**
* **FFT in February = 110 responses; 73 extremely likely; 22 likely; 6 neither likely or unlikely, 3 extremely unlikely, 6 Unlikely, 0 don’t know**
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| **8** |  **Any other business**N/A |

**Proposed Date of next meeting:– Monday 26th June 2017**