**PRACTICE PARTICIPATION MEETING MINUTES**

**Monday 5th November 2018**

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| **Name**  | **Initials** | **Attended** | **Apology** |
| Gill Wright (PM) | GW | BD21301_ |  |
| Eileen Day (Reception/Admin) | ED | BD21301_ |  |
| Brenda Bartlett (Patient) | BB | BD21301_ |  |
| Rebecca Clark (Patient) - Chair | RC | BD21301_ |  |
| Brenda Potter (Patient) | BP | BD21301_ |  |
| Roger Sweet (Patient)  | RS |  | BD21301_ |
| Zena-Marie Sherman (Patient) - Secretary | ZS |   | BD21301_ |
| Lara Akpojiyovwi (Patient) | LA |  | BD21301_ |
| Judith Bryan (Patient) | JB |  |  BD21301_ |
| Nicola Clark (Patient) | NC |  | BD21301_ |
| Kenneth Smith (Patient) | KS |  | BD21301_ |
| David Smith (Patient) | DS |  | BD21301_ |
| Ian Parkin (Patient) | IP |  | BD21301_ |

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| **No.** | **Item** |
| **1** |  **Welcome & Apologies*** As noted above
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| **2** | Minutes of the last meeting agreed as accurate. Copies emailed and given to group. |
| **3** | No actions from last meeting |
| **4** | **Winter Wellbeing – South London Cares*** Deepika a volunteer from South London Cares a local charity working across Southwark and Lambeth came to give a talk to the group and leave leaflets. The charity connects young professionals and their older neighbours so that Londoners of all ages feel better connected to the changing world around them. They run around 25 free social clubs a month across Southwark and Lambeth, including evening and weekend events. For more information they can be contacted by Tel: 0207 118 0404, or website: [www.southlondoncares.org.uk](http://www.southlondoncares.org.uk) or email: Elyssa.kill@southlondoncares.org.uk
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| **5** |  **National Patient Survey Outcomes*** GW shared with the group the results of the most recent GP Patient Survey results. NHS Southwark CCG sent out 15.874 questionnaires and 3,455 were returned completed. This represents a response rate of 22%. The GP Patient Survey measured patients experiences across a range of topics including:
* Making appointments
* Perceptions of care at appointments
* Managing health conditions
* Practice opening hours
* Services when GP practices are closed.
* The practice achieved between 70-90 % positive rating in each question.
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| **6** | **Merger Update/ Staff Changes** A meeting between the practice and the CCG will be happening early this month to review  our current position with the regards to the merger. Dr Danial Leahy has joined the practice and is working at both Borough Medical Practice  and ourselves. Dr Mahal has returned from maternity leave and Dr Topham will be returning in January from her maternity leave. |
| **7** | **Commissioning Update*** Main item on the agenda was Commissioning Intentions for 2019/20. Focus is on Community Based Care (CBC) & Bridges to Health & Wellbeing as discussed. CBC will be delivered via the Local Care Networks and Neighbourhoods – ours is the Borough Neighbourhood. The Prevention aspect of the CBC will be on the Vital 5 – the standardised, routine recording and clinical measure of these five measures for all Southwark patients;
	+ BP – to reduce stroke and heart attacks
	+ Obesity – to reduce Diabetes and other comorbidities through BMI recording
	+ Mental Health –
	+ Alcohol Intake –
	+ Smoking Habits –
	+ Other item of discussion was the new Diabetes Book & Learn initiative – all 12 South London CCGs are collaborating. There will be standardised course types available and patients can attend in different locations as suits their needs. Centralised booking service which has gone live from 1st October for Type 2 DM courses. NHSE has funded for 3 years and CCGs will fund thereafter. Patients will also be able to self-refer for Type2 DM.
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| **8** |  **NAPP** Bulletin GW printed the latest NAPP bulletin and was given to PPG members.  The E-bulletin for October was distributed to the group. All previous bulletins can  be found at the following website: [http://www.napp.org.uk/latestebulletins.html](https://web.nhs.net/OWA/redir.aspx?SURL=m8Ij5U_sYu9dgwHns61yifMLMfwjO3A3UdFYBnki3inh4BOajjrSCGgAdAB0AHAAOgAvAC8AdwB3AHcALgBuAGEAcABwAC4AbwByAGcALgB1AGsALwBsAGEAdABlAHMAdABlAGIAdQBsAGwAZQB0AGkAbgBzAC4AaAB0AG0AbAA.&URL=http%3a%2f%2fwww.napp.org.uk%2flatestebulletins.html) |
| **9** | * **Patient feedback**
* **FFT in August= responses; 112 extremely likely; 22 likely; 1 neither likely or unlikely, 4 Unlikely, 0 extremely unlikely, 0 Don’t know**
* **FFT in September = responses; 74 extremely likely; 22 likely; 1 neither likely or unlikely, 0 extremely unlikely, 0 Unlikely, 2 don’t know**
* **FFT in October = responses; 58 extremely likely; 20 likely; 5 neither likely or unlikely, 3 extremely unlikely, 1 Unlikely, 4 don’t know**
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| **10** | **Flu Clinic Update**GW reminded everyone about the flu clinics and how important it is to have your flu vaccination. The practice is currently standing at 50% for the >65 vaccinated so far. |
| **11** |  **Any other business** BP asked the practice to put up a flyer as the RV1 bus is being withdrawn from the area.  A petition from local residents has already been submitted. |

**Proposed Date of next meeting:– Monday 21st January 2019**